

Terms and conditions

Price of ticket is per person.

Tickets are non-refundable.

Children under 15 must be accompanied by a ticket paying adult.

Dog rules:

Herston Events are a four legged friendly organisation and are happy to for responsible dog owners into all areas of the event.

Dogs must always be on a lead, there are NO exceptions to this rule, no "he never runs off" or "she'll stay close to the camping" exudes etc.

You must clear up after your dog.

Dogs are allowed into the marquee - however as this is a loud noisy place it is not suitable for all dogs - please be mindful of your pet.

Please be sure that you are happy to stick to these rules, if not please reconsider bringing your dog with you. Any dog owners not sticking to these rules may be asked to leave the venue.

No personal alcohol to be permitted inside the event arena - this includes the bar, music, trade stalls and entertainment area.

No generators in camping areas.

No independent sound systems or loud music at night. Music should stop at 10pm in camping areas.

No fireworks or Chinese lanterns at all on site. Gas BBQs permitted. Fire pits permitted as long as raised off ground.

Please take all rubbish with you from the site, please do not litter and use any bins and black bags provided.

No driving on site, except for entry and exit.

Anti-social behaviour will not be tolerated, this includes towards others and staff, we reserve the right to have visitors removed from the site by security staff.

Entry to event

We reserve the right to refuse entry and or remove our invite for anyone to be at the event for any reason including the following:

Anyone who we reasonably judge to be a threat to staff or attendees with respect to drunkenness, violent or abusive behaviour, none compliance with our requests, refusal to pay or hold a ticket, not having acceptable proof of age, the possession of illegal substances, the possession of 'legal highs' or any similar behaviour.

Anyone who disturbs the other events attendees or local residents after the event closure time.

Anyone who fails to comply with the licensing restrictions of the event.

Anyone who fails to comply with the site access restrictions of the event, accesses the neighbouring farm fields or allows pets to do so.

Ticket Bookings

Your booking is complete when we receive payment.

If the event is completely cancelled refunds will be made to the booking details used to carry out the initial booking.

We will send you confirmation of the booking by email.

We will redeem each ticket at the event against this booking reference, it is your responsibility to keep it secure. We will only redeem each booking reference once (to the first person who presents it).

If you receive a wristband it is your responsibility not to lose it, if you do lose it you will have to pay the full event rate again to be issued with another. If you damage your wristband we will exchange it at the box office.

Camping tickets include a minimum space to pitch in our campsite of 36 square meters per 4 people. This is just enough room to squeeze 2 vans or a van and a tent. There may not be room to park an additional car and you could be asked to park it in the general car park. If the main campsite is full we will find camping spaces for pre booked campers in our overflow campsite area.

No camping is allowed in the event arena or the car park.

Traders Bookings

Traders are booked in under additional terms and conditions, as well as the general terms and conditions. [These can be found here.](#)

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